

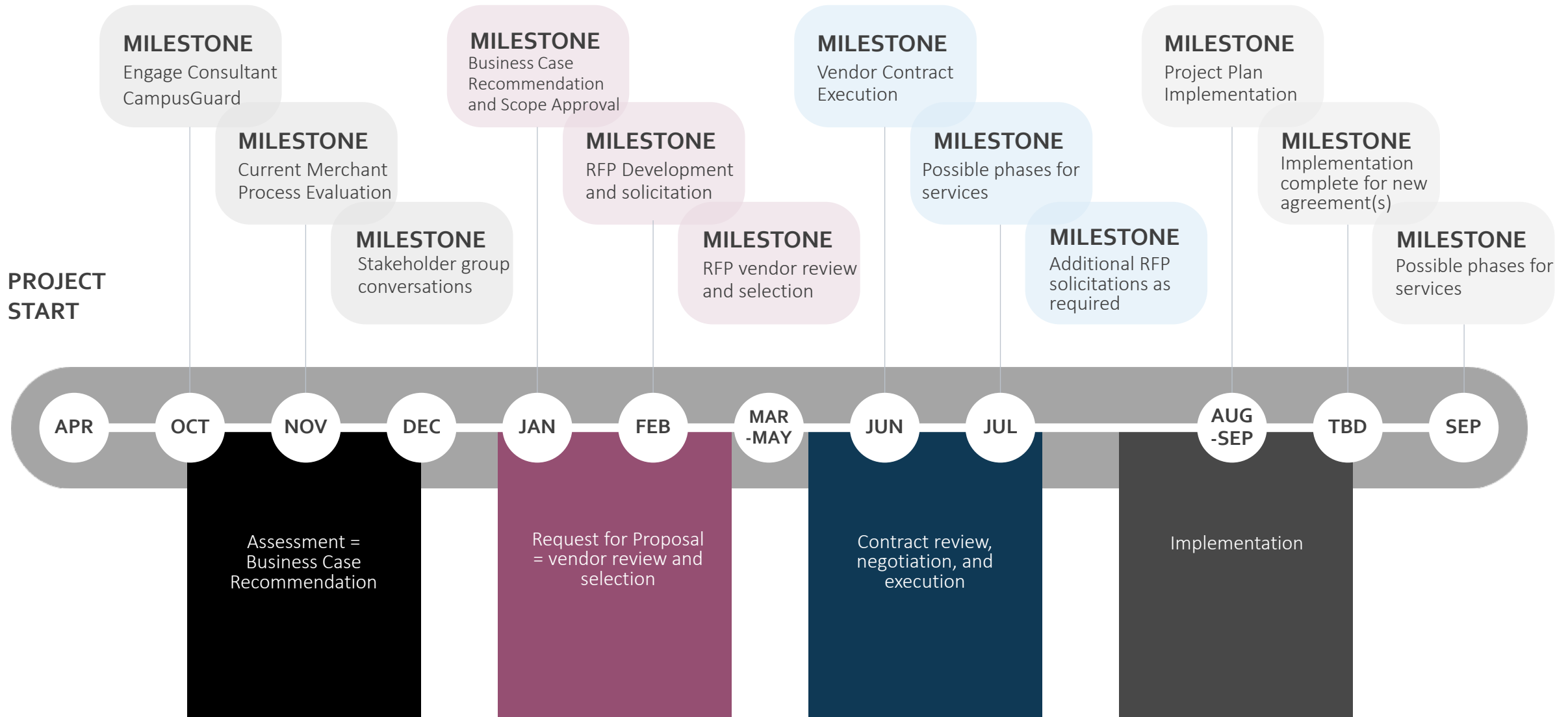


TouchNet Assessment and Stakeholder Feedback

October 2023

OSU eCommerce

Conceptual - subject to change



TouchNet

Oregon State University

The TouchNet services agreement is a centralized contract that is required to be used by all OSU web merchants. This ensures that all payments are directed to U.S. Bank as the ultimate payment processor per the exclusivity clause in the cash management services agreement OSU has with Oregon State Treasury.

The TouchNet services agreement will expire September 30, 2024 and will be 35 years old at that time. OSU currently has 130 active merchants processing credit card payments.

TouchNet provides marketplace and uStore online sales support as part of OSU's contracted services.

Merchants have options for websites to use front-end application providers that have customer facing functionality that makes the search and purchase experience tailored to the services or goods offered. TouchNet Ready Partners are common for this type of connection.



TouchNet Services



Services not contracted have been removed from the chart

* indicates a licensed service not configured or in use

A group of diverse people in a meeting, smiling and holding up sticky notes. The scene is brightly lit, suggesting a collaborative and positive work environment. The people are of various ethnicities and are engaged in a discussion. A dark blue banner is overlaid on the bottom right of the image, containing the text 'Stakeholder Participation' in white.

Stakeholder Participation

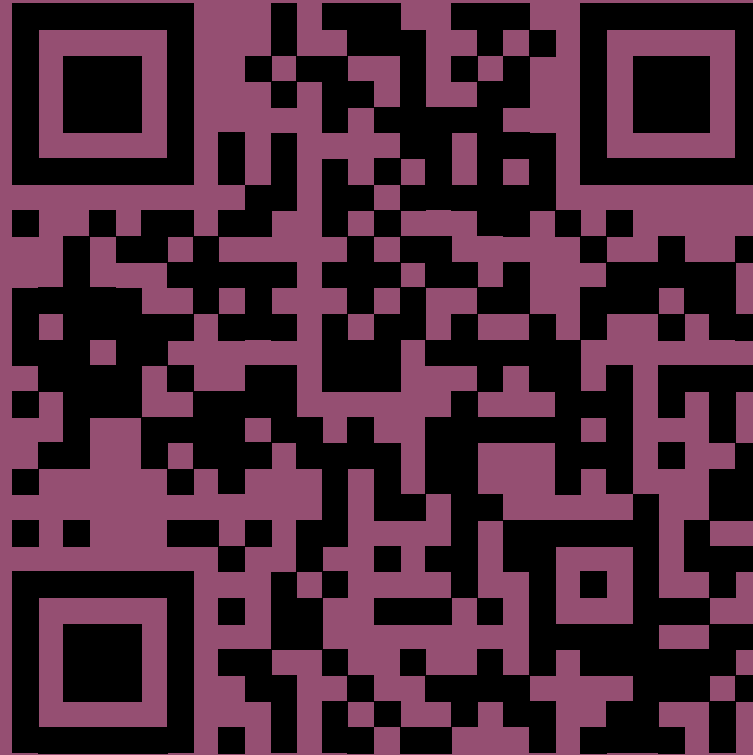
Strategy:

OSU intends to issue an RFP to evaluate and rebid services currently included in the TouchNet services contract, as required per Public Procurement Guidelines.

To leverage this requirement as an opportunity, OSU will evaluate the advances and disadvantages of continuing to accept credit cards under the State of Oregon (OST) agreement with U.S. Bank / Elavon. This evaluation will result in a decision to remain with the state contract or to separate from OST and seek the University's own contract with merchant service providers.

**Add your voice to the future of
eCommerce.**

**Sign up for OSU's credit card
assessment survey today!**



Communicating Updates

Email directly to specific groups:

- Merchant managers
- TouchNet Departmental Deposit users
- Survey respondents requesting email notifications

Website

eCommerce: (Update Coming Soon)
<https://fa.oregonstate.edu/controllers-unit/treasury/ecommerce>

Treasury :
<https://fa.oregonstate.edu/controllers-unit/treasury>

OSU Today

- Stakeholder Sessions
 - Coming late Oct / early November

Questions?

Email: Treasury@oregonstate.edu

Presenters:

Amy Kung, Treasury Analyst

Heather Hesano, Director of Treasury