

## Associate Vice President for Finance and Controller Heidi Sann

### Financial Strategic Services

Financial Strategic Services work closely with college/unit leadership to consult on strategic business initiatives, budget development, revenue modeling and financial projections, ensuring appropriate internal controls, and helping the college/unit advance its mission and maintain proper stewardship of resources.

Financial Strategic Services  
Colleges  
Tom Fenske, Director

Financial Strategic Services  
Student Affairs  
Erica Dodson, Associate Director

Financial Strategic Services  
Administration  
Aracely Arredondo, Associate Director

Accounting - Financial analysis - Forecasting - Internal budgeting - Internal reporting - Projections - Specialized buying

### Centers of Expertise (COE)

Centers of Expertise develop and evolve programs, provide university-wide support for policy, compliance, and highly complex/specialized activities across administrative areas.

Treasury  
Heather Hesano, Director

- Banking relationship
- Cash management
- Debt management
- Depository services
- Investment management
- Merchant services (eCommerce)

Financial Accounting & Reporting  
Mark Fryman, Director

- Accounting
- Audit coordination
- External reporting
- F & A rate
- Fiscal policy office
- Property control
- Tax
- University wide analysis

### Controller's Unit Operations and Service Centers

Service Centers are service oriented units and handle high-volume transactions, support high-quality service provisions from the initial request through completion. This is achieved by effective end-to-end workflow and tracking and measuring key metrics such as turnaround times, accuracy, and customer satisfaction.

Accounts Payable & Travel  
Alex Sims  
Director

- Invoice processing
- Vendor management
- Credit card program
- Maintain Concur system
- Travel & Expense training
- Travel booking & planning

Billing & Receivables  
Lissa Perrone  
Director

- Billing for goods and services
- Maintain Fee Book
- Revenue recovery

Payroll  
Lissa Perrone  
Director

- Maintain EmpCenter system
- Payroll processing

Student Accounts  
Lissa Perrone  
Director

- Third-Party billing
- Tuition and fees assessment and billing
- Tuition remission, discount, and outside scholarship processing

Accounting & Reporting  
Courtney Seton  
Associate Director

- Labor distributions
- Foundation reimbursements
- Journal Vouchers
- Reconciliations
- MOU/commitment tracking
- Standardized monthly/quarterly reports
- Activity code terminations
- PO closures
- Fixed Asset documentation & capitalization entry
- Buying assistance